

SERVICE ACTIVATED ROADSIDE ASSISTANCE

Service Activated Roadside Assistance is a 1 year assistance product that gives you complete peace of mind 24 hours a day 365 days a year Europe wide, meaning you can enjoy your vehicle worry free wherever your journey takes you. The product applies to all Fiat and Abarth passenger vehicles up to 15 years of age and is given to you free of charge as part of the service offer provided by the FCA Authorised Service Network.*

This coverage offers customers:

UNIVERSAL CONTACT NUMBER FIAT [00 800 3428 0000] ABARTH [00 800 2227 8400]

ASSISTANCE GUARANTEED 24 HOURS A DAY, EVERY DAY OF THE YEAR.

RENEWABLE FOR UP TO 15 YEARS FROM THE INITIAL CAR REGISTRATION DATE.

EUROPEAN COVERAGE.

* Participating dealers only.

GUARANTEE YOU ALWAYS HAVE MOPAR ASSISTANCE

Make sure you book your next service before your Roadside Assistance expires. Your next service due date can be found below.

REGISTRATION NUMBER

SERVICE DUE DATE

SERVICE DUE MILES



MOPAR.

At your service

myFiat

my.fiat.com

myAbarth

my.abarth.com

Personalised advice, dedicated tools and exclusive promotions are waiting for you.

All information contained in this document is correct at the time of going to press July 2017.

FEELING GOOD, DRIVING HAPPY.

MOPAR. VEHICLE PROTECTION, ALL THE SERVICES FOR YOUR CAR.



SERVICE ACTIVATED ROADSIDE ASSISTANCE

Travelling free from worries.





MAINTAIN YOUR VEHICLE IN TOP CONDITION WITH MOPAR[®] VEHICLE PROTECTION.

The wide range of service contracts, endorsed by Fiat Chrysler Automobiles, designed and tailored to care for your vehicle.



SERVICE ACTIVATED ROADSIDE ASSISTANCE - TRAVELLING FREE FROM WORRIES.

In the unlikely event of a breakdown you can count on our wide range of mobility services for any problems that you may face during your journey. Our European coverage offers you:



ON THE SPOT REPAIR

If the vehicle is not in a fit condition to complete the journey, where possible, an operator will be sent to the place where the vehicle is located to repair it.



TOWING

In the event that the vehicle cannot be repaired on the spot, the assistance service will recover the vehicle to the nearest FCA authorised dealer.



COURTESY VEHICLE

If the time needed for repair, specified in the flat rate schedule defined by the manufacturer, is longer than 4 hours a courtesy vehicle will be supplied by the recovery agent.



JOURNEY CONTINUATION OR RETURN HOME

If the vehicle is immobilised more than 30 miles from the customer's place of residence and cannot be repaired within the day of the occurred event, the Assistance Service will organise the return of the customer and passengers to their home or the continuation of their journey.



HOTEL ACCOMMODATION

The assistance service will organise a stay in a local hotel if the vehicle is immobilised more than 30 miles from the customer's place of residence due to breakdown or other assisted problems. The 3* Hotel B&B will be for a maximum of 3 nights, for the customer and all passengers travelling in the immobilised vehicle.



INFORMATION LINE 24 HOURS A DAY

Helpline open 24 hours a day, 365 days a year, for information relating to network opening hours.

Ask your local dealer for all the services relating to our Roadside Assistance coverage and its exclusions.